



Small Business Telephone Systems



TeleCrafttm

TC-308VM2, TC-616-VM4

- ◇ Everything You Need, yet Affordable
- ◇ Caller ID
- ◇ In-Skin Voice Mail
- ◇ Versatile Automatic Attendants
- ◇ Speaker Phones
- ◇ All Lines and All Stations Display
- ◇ Cordless Phones
- ◇ Public Announce
- ◇ Call Management





TC-616-VM4



TC-125-K Display Speakerphone

TeleCraft - Affordable, Powerful Communication System

Your small business is growing and you're looking for a telephone system to help you communicate efficiently, save you time, and simplify your life. You need a system that is easy to use and is flexible enough to adapt to your changing needs; a system that offers big business features at a small business price.

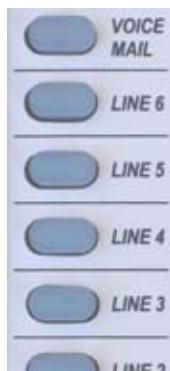
TeleCraft offers you everything you need at an affordable price. Its outstanding feature set includes many features that used to be optional. Features like voice mail, caller ID, and auto attendants are standard in all of our systems. As importantly, customizing and using these features are now easier than ever. For instance, recording voice mail messages and announcements cannot be simpler - just follow the voice prompts.

Furthermore, our system console is very versatile. It works with all of our phones yet it can complement your existing single-line phones and let you access up to 6 lines.

TeleCraft Addresses Your Growing Needs

The upgradeable TC-308 has three outside lines and eight internal extensions. The TC-616 has six outside lines and 16 internal extensions.

TeleCraft uses our phones and virtually all analog phones. Our multi-button executive phones display caller ID and let you answer ringing lines, transfer, and pick-up calls with a touch of a button. They are easy to use since they have special buttons that automate your operation. You can also connect your existing phones, including cordless, to save money and further increase your mobility. You can mix and match phones and consoles.



TeleCraft's Unique System Console

Our system consoles display line and station status. The TC-6000 displays the status of 6 outside lines and 16 extensions while the smaller TC-5000 displays the status of all 6 outside lines but only 10 extensions.

The LEDs tell you which line you are currently using and which lines are ringing. This information allows you to put the current line on hold and answer any ringing line.

These consoles increase communication efficiency by providing system-wide visual information and by producing audible ringing tones. They help eliminate transfers to busy stations.

The TC-6000 also let you talk "hands free." You can activate each console individually to communicate with anybody in your office or activate all of them simultaneously in a public announce mode.

External Equipment

Connect your FAX machines, modems, gate and door entry systems, room monitors, security systems, remote sensors, and many other analog devices by plugging them into TeleCraft's RJ-11 connectors.

Caller ID and Message Waiting

TeleCraft supports on-hook and call-waiting caller ID. The automated attendants do not interfere with caller ID. A special light in our executive phones indicates that you have missed calls and that the caller ID is stored for your review. Another light tells you that you have new voice mail messages.



TC-9116

Voice Mail

The built-in voice mail has 3 ports and 2, 4, or 8 hours of storage capacity. Its internal connection to the telephone system eliminates the traditional need to take 3 of your free ports.

The voice mail's 34 mailboxes store up to 6400 messages. Every employee and every department have private mailboxes. In addition, 10 remote employees get phantom mailboxes that allow them to work at home but retrieve messages from the office like any other employee. TeleCraft also provides 2 message-only mailboxes, and an employee directory that allows callers to dial by employee name.

Mailbox customization is very easy. Follow the simple voice prompts to record your individual messages, and to instruct TeleCraft how and where to notify you upon message arrival. TeleCraft automatically notifies your extension and can also notify your cell phone and your pager. Select a single or multiple notification procedure. Follow the voice prompts to listen, delete, undelete or forward your messages.

Auto Attendants

TeleCraft's auto attendants support a single business, two businesses or your home and a home-based business. Use the prerecorded messages or record your own. The attendants can play different messages based on the time-of-day.

TeleCraft Keeps You in Touch

Let incoming calls quickly reach their destination. Each line can route its calls to the auto attendants, the operator, any department, your voice mail or even your cell phone. Call routing depends on the DAY and NIGHT modes.

TeleCraft supports call forwarding with or without Centrex. Forward your calls to your cell phone, voice mail, or any other destination inside or outside your office.

TeleCraft Eliminates Busy Signals

When you are on the phone or away from your desk, TeleCraft directs your calls to your secretary, the operator, voice mail or your cell phone.

TeleCraft's hunt groups further increase flexibility. Callers can easily reach the first available person in any department. For instance, when customers dial "2" for Sales, they are automatically routed to the first available salesperson.

Increase Efficiency and Convenience

Day and Night Modes - Change the system's operation based on the time-of-day.

Music On Hold - Let your customers listen to music or your prerecorded announcements.

Call Pick Up - Answer any ringing phone from your desk by pressing Call Pickup.

Distinctive Rings - Incoming calls ring differently than intercom calls.

System Speed Dial - TeleCraft stores 50 telephone numbers, calling card sequences, and access codes that can be 40 digits long.

Automatic Line Selection - Get a free external line from a pre-defined list of lines.

Conference Calls - Add colleagues to create 3-way calls, even when they're outside your office.

Automatic Dialing - TeleCraft can automatically dial any number when you lift the telephone receiver. The number can be inside or even outside of your office.

Public Announce - Use the operator console or connect an external powerful amplifier.



TC-2210-K Operator Station

Features Highlights

Key System (Square) Operation	Auto Attendant, Automatic Routing	Automatic CO Selection	Voice Mail:
PBX Operation		Manual CO Selection	Built-in, Internally Connected
Hybrid Operation	Direct Station Dialing	CO Line Groups (Trunk Groups)	Three Ports
Caller ID, Type 1 & 2	Conference Calls	CO Line Groups, Outgoing Calls	Capacity: 2, 4, or 8 Hours
Caller ID with Auto Attendants	Call Forwarding, Internal	CO Line Groups, Incoming Calls	Informational Mailboxes
All Stations Caller ID	Call Forwarding, External (Cell)		Dial by Name, 411 Directory
All CO Lines Caller ID	Call Forwarding by Bridging	Single Digit Hunt Groups	Time Stamps
Executive Multiline Display Phones	Call Forwarding by Centrex	Six Hunt Groups	Number of Mailboxes: 34
Multiple Operator Consoles	Call Hold, Exclusive	Four Extensions per Hunt Group	Number of Phantom Mailboxes: 10
Single Line Analog Phones	Call Park	Sixteen Ext. Executive. Hunt	Messages per Mailbox: 200
Cordless Phones	Call Pickup	Overlapping Hunts	Messages per System: 6400
FAX Machines Compatible	Call Restrictions, Toll Calls	Parallel Hunt Mode	Personalized Mailbox Messages
Single Pair Wiring	Call Restriction Override	Serial Hunt Mode	Three Notification Locations
Two Pair wiring (Operator Console)	Call Transfers, Blind	Selective Busy/no-answer Routing	Stutter Dial Tone, Message Waiting
Support for Two Businesses	Call Transfers with Privacy	Single Digit Station Dialing	FSK Message Waiting
Separation Between Businesses	Call Waiting	Station Hunt on Busy and Overflow	Pager Notification
User Definable Soft Boundaries	Call Queuing, CO Lines	Port Mini-Hunt Routing	Cell Phone Notification
Operator Boundary Override	Bridging Control	Auto Dialing Mode	Cell Phone and Pager Notification
Business Hours Mode	Speed Dialing, 50 numbers	FAX Extension	Notification Iterations
Night and Lunch Mode	Speed Dialing from Outside	Behind Centrex Operation	One Call Message Retrieval
Automatic Mode Switching	Calling Sequences	Public Announce (PA) extension	Message Forwarding
Manual Mode Switching	Calling Card Speed Dialing	Public Announce from Extensions	Message Delete
Local Mode Switching	Station Call Routing, Internal	Public Announce from Off-Premise	Message Undelete
Remote Mode Switching	Station Call Routing, External	Public Announce and Follow-Me	Message Replay
Three Automatic Attendants	CO Based Call Routing	Distinctive Ring Discrimination	Programming Prompts
User Recorded Messages	Music On Hold, CO lines	Intercom/CO Ring Discrimination	Programmable Maximum Message Length
Pre-recorded Messages	Music On Hold, Extensions	Password Protection	Pre-recorded System Greetings
Auto Attendant, Day Messages	Music-in Connector	Local Programming	System Greetings Override
Auto Attendant, Night Messages	Delayed Ringing	Remote Programming	Personalized System Prompts
Auto Attendant, CO line Routing	Dial "9" for CO Line	Extension Programming	System Administrator Controls
Auto Attendant, Selective Hold	Automatic "9" Insertion	Global Programming	User Protection
		Restricted Global Programming	

Other Specifications (TC-308-VM and TC-616-VM)

Dimensions	Length: 12 in. [31cm] Width: 10.5 in. [26.5cm] Height: 2.4 in [6cm]
Weight	TC-616-VMx: 7.8 lbs [3.54 kg] TC-308-VMx: 6.4 lbs [3 kg]
Power Input	12 VAC 50/60HZ 1.5AMP
Power Adapter	Input voltage: 115 VAC 60HZ Output voltage: 12 VAC nom.
Station Connectors	RJ-11
CO connectors	RJ-11
Wires	Solid or stranded, at least 26AWG
Temperature	Operating: 50 to 80 oF [10 to 27 oC] Storage: 50 to 104 oF [10 to 40 oC]
Humidity	Operating: 20 to 80% relative humidity Storage: 10 to 80% relative humidity

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